



GAMBLING BAN INFORMATION

Principle and legal bases

- Casinos are required by law to pronounce a gambling ban if there is a suspicion that the person concerned is over-indebted, fails to meet their financial obligations or risks any stakes that are disproportionate to their income and wealth.
- The legal basis for the pronouncement and lifting of gambling bans are the following provisions of the Federal Act on Money Games (BGS) and the Ordinance on Money Games (VGS):
 - **Gambling ban Art. 80 Abs. 1 lit. a und b BGS**
 - **Gambling ban Art. 80 Abs. 2 BGS**
 - **Self-requested gambling ban Art. 80 Abs. 5 BGS**
 - **Removal of the gambling ban Art. 81 abs, 1 - 3 BGS**
 - **Removal of a self-requested ban Art. 84 VGS**

Gambling bans

The ban applies throughout Switzerland and the Principality of Liechtenstein to all licensed casino games in casinos and on the Internet, as well as to online lotteries, sports betting and skill games and to large games designated by the intercantonal authority (Art. 80 Money Gambling Act). This means that the gambling ban also applies, for example, to participation in the Swiss number lottery via the Internet and other games offered online by Swisslos and Loterie Romande.

The gambling ban is entered in a swiss registry. The access rights to this register are regulated by law.

Lifting the gambling ban

A ban may be lifted - at the earliest three months after being issued - at the request of the banned person if the reason for it no longer exists. The application must be submitted to the casino or to the lottery company which issued the ban. A cantonally recognised specialist body must be included in the repeal procedure (Art. 81 Money Gambling Act). In a personal conversation with the data subject about their financial and personal situation, it is checked whether the reasons that led to the gambling ban no longer exist. The data subject must submit the documents required by the casino (collection register extract, proof of pay or assets, etc.).

In the event of a negative decision by the casino or if the data subject refuses to cooperate, the data subject shall remain excluded from gambling until further notice. A new request for the suspension of the gambling ban can be made after one year at the earliest.

According to Art. 84 VGS, a **self-requested gambling ban** in accordance **with Art. 80 sec. 5 BGS** can be lifted after three **months** at the earliest.

Violation of gambling bans

Attempts by the person concerned to violate the gambling ban may result in legal action by the casino (charges of trespassing pursuant to Article 186 of the Criminal Code, StGB). Gambling winnings of barred persons are considered unlawful and will be transferred by the casinos to the AHV compensation fund. Stakes already placed may not be refunded.

You can also be voluntarily barred from gambling abroad.

Information about the gambling bans of the border casinos

In **Austria**, all casinos are managed by Casinos Austria. They can be blocked on site or apply for their request in writing, also with a copy of the ID card. In Austria, the access control system is networked nationwide.

Address: Casinos Austria AG, Responsible Gaming, Rennweg 44, 1030 Vienna
Hotline: 0800 202 304
E-Mail: help@casinos.at

In **Germany**, there is a nationwide statutory and cross-vendor blocking system in relation to the problematic gambling. In order to make a voluntary gambling ban, the inclusion of the personal data on site is most appropriate, so the lock applies immediately. In the case of a written request for a voluntary gambling suspension, this will be carried out first, but the person concerned will also be contacted with a deadline (identity check).

Address: Baden-Württembergische Spielbanken GmbH & Co.KG, Werderstrasse 4, D-76530
Baden-Baden Phone: 0049 7221 3024-0
E-Mail: info@bw-casinos.de

In **France**, the gambling ban can be applied for in writing at the Ministry of the Interior (ministère de l'Intérieur) or in person at the Police Judiciaire. Please bring identification documents to verify personal information.

The minimum duration of the gambling ban is three years. A request to lift the gambling ban can be made in writing to the Ministry of the Interior at the end of this period.

The contact details of the Police Judiciaire near the border as well as further information on gambling suspensions abroad can be found here: <https://www.careplay.ch/de/spielsperren/spielsperren-ausland/>

If you have any questions, please feel free to contact us directly at:
customercare@casino777.ch